

# ENVIRONMENTAL PROTECTION AND ENERGY EFFICIENCY IS KEY TO OUR BUSINESS

## DHL EXPRESS ENVIRONMENTAL & ENERGY POLICY STATEMENT

As a leading global Express logistics provider, DHL Express acknowledges energy efficiency & environmental protection as a key component of our business strategy. Our commitment is to operate an efficient and sustainable logistics network that is fully aligned with the DPDHL Group Environmental and Energy Policy and our GOGREEN Strategy of improving carbon efficiency.

**In cooperation with all our stakeholders we ensure that we achieve:**

### VALUE FOR OUR CUSTOMERS

- Helping our customers assess and reduce the environmental footprint of our services
- Offering products with low environmental impact that are energy efficient in addition to offering carbon neutral services such as GOGREEN

### MOBILIZATION OF OUR EMPLOYEES

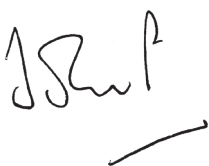
- Recognition of our employees' commitment and active involvement as an important contribution to our efforts, including their comments or suggestions for improvements
- Mobilizing and empowering our employees through targeted and relevant training

### ENVIRONMENTAL AND ENERGY EFFICIENCY

- Complying with applicable national and international legislation on the environment & energy use as the minimum standard and as a starting point for additional measures to continually improve our environmental & energy performance including our commitment to prevent pollution.
- Maintaining an Environmental & Energy management system in compliance with ISO standards 14001 & 50001
- Maximizing the carbon & energy efficiencies of our processes through the provision of resources, optimal planning, behavior, and utilizing advances in technology and innovation to minimize the use of energy, and resources
- Consider Energy efficiency & environmental aspects in all major investment decisions and work with our suppliers to procure energy efficient goods and services to minimize the environmental impact

### TRANSPARENCY

- Setting and regularly reviewing environmental & energy performance objectives & targets
- Measuring and monitoring our environmental & energy performance and detailing our results in regular reports



**John Pearson**  
CEO, DHL Express, May 2019